Setting Up Your Monitor

安裝顯示器 | 安装您的显示器 | モニターのセットアップ | 모니터 설치 | การติดตั้งจอภาพ
Parametrer votre moniteur | Instalacion del monitor | Configurar o monitor
Inbetriebnahme des Monitors | Configurazione del monitor | Instalacja monitora

Dell™ 2007FP Flat Panel Monitor

CAUTION:
Before setting up your Dell monitor, see the safety instructions in **"Product Information Guide."**

OSTRZEŻENIE:
Przed skonfigurowaniem monitora Dell zapoznaj się z instrukcjami dotyczącymi bezpieczeństwa zamieszczonymi w Informacji o produkcie.

ATTENTION :
Avant de configurer votre moniteur Dell, consultez les instructions de sécurité du Guide d'information produit.

請注意：
在設定您的Dell顯示器之前，請先閱讀「產品資訊指南」裡的安全指示。

PRECAUCIÓN:
Antes de configurar el monitor Dell, consulte las medidas de seguridad en la Guía de información del producto.

小心：
设置 Dell 显示器之前，请参阅"产品资讯指南"中的安全说明。

ATENÇÃO:
Antes de instalar o monitor Dell, leia as instruções de segurança no Guia de Informações do Produto.

注意：
Dell モニタの設定を行う前に、製品情報ガイドの安全の指示をよくお読みください。

ACHTUNG:
Bevor Sie Ihren Dell-Monitor aufstellen, lesen Sie die Sicherheitsanweisungen in der Produktinformationsanleitung.

주의:
Dell 모니터를 설치하기 전에 제품 설명서에서 안전 지침을 확인하십시오.

ATTENZIONE:
Prima di configurare il monitor Dell, leggere le istruzioni di sicurezza contenute nella Guida al prodotto.

คำเตือน:
ก่อนทำการตั้งค่าจอนิเตอร์ Dell ของคุณ โปรดดูขั้นตอนเพื่อความปลอดภัยในคู่มือข้อมูลผลิตภัณฑ์

1 Attach the monitor to the stand.
Fixez le moniteur sur le socle.
Acople el monitor a la base.
Coloque o monitor no suporte.
Den Monitor auf den Fuß befestigen.
Fissare il monitor alla base.
Podłącz monitor do podstawy.
將顯示器裝在腳座上。
将显示器与底座相连。
モニターをスタンドに取り付けます。
모니터를 스탠드에 부착합니다.
ติดมอนิเตอร์เข้ากับขาตั้ง

Note: If the monitor gets locked down at the lowest position, push the monitor straight down with one hand until it goes no further. To adjust the height of the stand, press the stand lock /release button on the back of the stand.
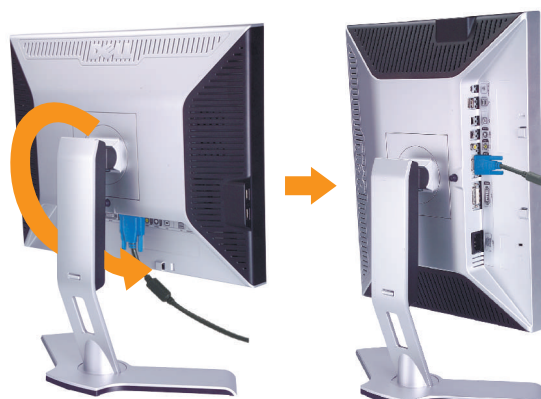
2 Rotate the monitor to connect the cables.
Faites pivoter le moniteur pour connecter les câbles.
Gire el monitor para conectar los cables.
Gire o monitor para conectar os cabos.
Drehen Sie den Monitor, um die Kabel anzuschließen.
Ruotare il monitor per collegare i cavi.
Odwróć monitor w celu przyłączenia kabli.
請旋轉顯示器以便連接訊號線。
旋转显示器以连接电缆。
モニタを回転させてケーブルを接続してください。
케이블을 연결할 수 있도록 모니터를 돌리십시오.
หมุนมอนิเตอร์เพื่อต่อสายเคเบิล

or ou o ou oder o lub 或 或 または 또는 หรือ
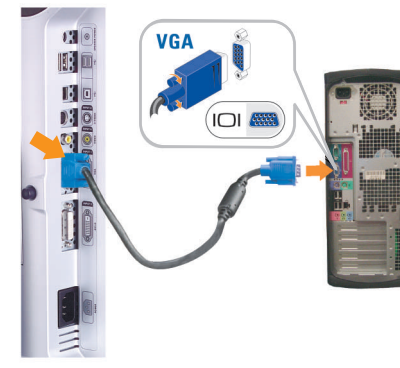
3 Connect the blue VGA cable or the optional white DVI cable to the computer.
Connectez le câble VGA bleu ou le câble DVI blanc optionnel à l'ordinateur.
Conecte el cable VGA azul o el cable DVI blanco opcional al ordenador.
Conecte, no computador, o cabo VGA azul ou o DVI branco, opcional.
Schließen Sie das blaue VGA-Kabel oder das optionale weiße DVI-Kabel an den Computer an.
Collegare il cavo VGA blu o il cavo DVI opzionale bianco al computer.
Przyłącz do komputera niebieski kabel VGA lub opcjonalny biały kabel DVI.
請將藍色 VGA 訊號線或選購的白色 DVI 訊號線連接到電腦。
将蓝色 VGA 电缆或可选的白色 DVI 电缆连接到电脑。
青い VGA ケーブルか、オプションの白い DVI ケーブルをコンピュータに接続してください。
파란색 VGA 케이블이나 옵션으로 제공되는 흰색 DVI 케이블을 컴퓨터에 연결하십시오.
ต่อสายเคเบิล VGA สีน้ำเงินหรือตัวเลือกเสริมสายเคเบิล DVI สีขาวเข้ากับคอมพิวเตอร์
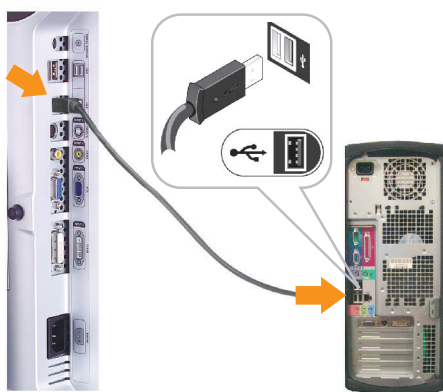
4 Connect the USB cable to the computer.
Connectez le câble USB à l'ordinateur.
Conecte el cable USB al ordenador.
Conecte o cabo USB ao computador.
Verbinden Sie das USB-Kabel mit dem Computer.
Collegare il cavo USB al computer.
Przyłącz kable USB do Komputera.
將 USB 線連接到電腦。
将 USB 电缆连接至计算机。
USB ケーブルをコンピュータに接続します。
USB 케이블을 컴퓨터에 연결하십시오.
ต่อสาย USB เข้ากับคอมพิวเตอร์
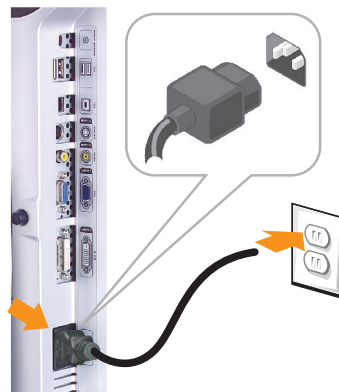
5 Connect the power cord firmly to the monitor and the electrical outlet.
Connectez le cordon d'alimentation solidement au moniteur et à la prise électrique.
Conecte el cable de alimentación al monitor y a la toma de corriente.
Conecte corretamente o cabo elétrico no monitor e na tomada.
Schließen Sie das Netzkabel sicher an den Monitor und die Netzsteckdose an.
Collegare saldamente il cavo di alimentazione al monitor e alla presa elettrica.
Przyłącz pewnie kabel zasilający do monitora i do elektrycznego gniazdka sieciowego.
將電源線連接到顯示器與電源插座。
用电源线将显示器连接到插座。
付属の電源コードでモニタとコンセントをつなぎます。
전원 코드를 모니터와 전기 콘센트에 연결하십시오.
ต่อสายพาวเวอร์เข้ากับมอนิเตอร์และปลั๊กไฟโดยตรวจสอบการต่อให้แน่นหนา

6 Rotate the monitor back and turn on the monitor.
Faties pivoter l'affichage vers l'arrière et mettez le moniteur sous tension.
Gire la pantalla hacia atrás y encienda el monitor.
Gire a tela para trás e lique o monitor.
Drehen Sie die Anzeige zurück und schalten Sie den Monitor ein.
Ruotare all'indietro il display e accendere il monitor.
Obróć wyświetlacz do pierwotnej pozycji włącz monitor.
將顯示器轉回原位，然後開啓顯示器。
将显示器旋转回原来位置并打开显示器。
ディスプレイを後方に回転させて、モニタの電源を入れます。
디스플레이를 다시 원위치로 돌리고 모니터를 켜십시오.
หมุนจอแสดงผลไปด้านหลัง และเปิดจอภาพ

7 If nothing appears on the screen, press the Input Source Select button.
Si rien n'apparaît à l'écran, appuyez sur le bouton Sélection de la source d'entrée.
Si no aparece nada, pulse el botón Selección de fuente de entrada.
Se nada aparecer na tela, pressione o botão Seleção de origem de entrada.
Falls auf dem Bildschirm nichts zu sehen ist, drücken Sie auf die Taste Engangsquellenauswahl.
Se sulla schermata non viene visualizzato nulla, premere il tasto Selezione sorgente di ingresso.
Jeśli na ekranie nic nie widać, wciśnij przycisk Wybór źródła sygnału wejściowego.
如果螢幕上沒有出現任何東西，請按下「輸入訊號選擇」按鈕。
如果屏幕上没有显示任何内容，请按「输入信号源选择」按钮。
スクリーンが更新されない場合は、入力ソースの選択ボタンを押してください。
화면에 아무것도 표시되지 않으면 입력 소스 선택 버튼을 누르십시오.
หากไม่มีอะไรปรากฏบนหน้าจอ ให้กดปุ่มสำหรับเลือกสัญญาณเข้า

www.dell.com | support.dell.com
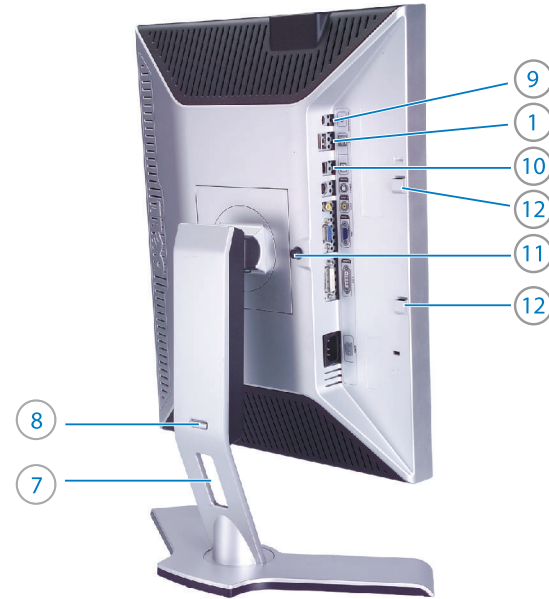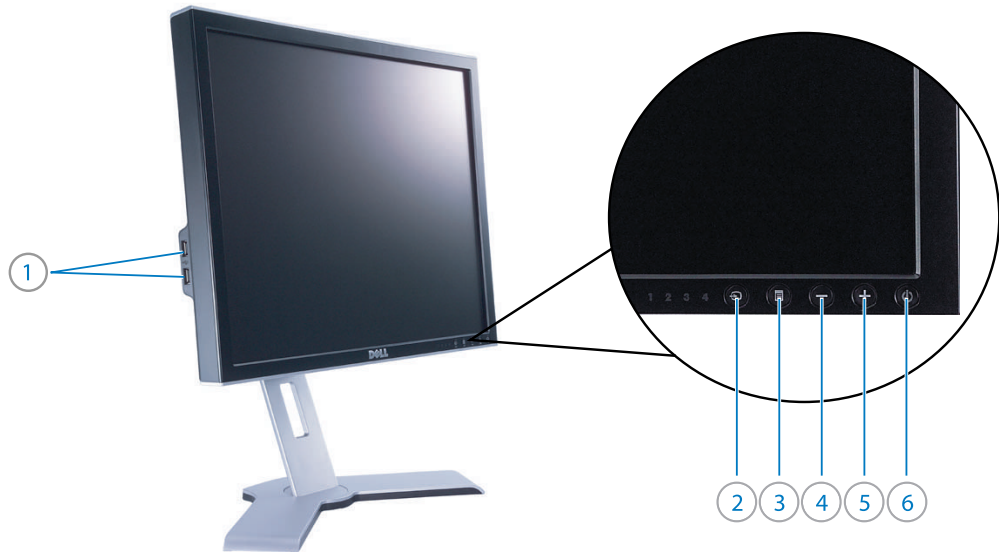
English:
1. USB downstream ports
2. Input Source Select
3. OSD Menu/Select
4. Down (-)
5. Up (+)
6. Power Button (with power light indicator)
7. Cable management hole
8. Lock down / release button
9. DC power connector for Dell™ Soundbar
10. USB upstream port
11. Monitor Lock / Release Button
12. Dell Soundbar mounting brackets

Français:
1. Ports USB descendant
2. Sélection de la source d'entrée
3. Sélection/Menu OSD
4. Bas (-)
5. Haut (+)
6. Bouton d'alimentation (avec témoin lumineux d'alimentation)
7. Trou de gestion des câbles
8. Bouton de verrouillage/libération
9. Connecteur d'alimentation CC pour la barre son Dell™
10. Port USB ascendant
11. Bouton de verrouillage / libération du moniteur
12. Attaches de montage de la barre son Dell

Español:
1. Puertos de recepción USB
2. Selección de fuente de entrada
3. Selección/Menú OSD
4. Bajar (-)
5. Subir (+)
6. Botón de encendido/apagado (con indicador de luz de energía)
7. Alojamiento de cables
8. Botón de bloqueo/desbloqueo
9. Conector de alimentación de CC para la barra de sonido Dell™
10. Puerto de envío USB
11. Botón de bloqueo/desbloqueo del monitor
12. Soporte de montaje de la barra de sonido Dell

Português:
1. Portas de downstream USB
2. Seleção de origem de entrada
3. Menu OSD/selecionar
4. Abaixo (-)
5. Acima (+)
6. Botão liga/desliga (com luz indicadora de funcionamento)
7. Alojamento de cabos
8. Botão de bloqueio/liberação
9. Conector de alimentação CC para o Dell™ Soundbar
10. Porta de upstream USB
11. Botão de bloqueio/liberação do monitor
12. Suportes de fixação do Dell Soundbar

Deutsch:
1. USB-Downstream-Anschlüsse
2. Engangsquellenauswahl
3. OSD-Menü/Auswahl
4. Ab (-)
5. Auf (+)
6. Ein/Aus-Taste (mit Stromanzeige)
7. Auslassung für Kabelverlegung
8. Sperr-/Freigabe-Taste
9. Gleichstromanschluss für Dell™ Soundleiste
10. USB-Upstream-Anschluss
11. Sperre-/Freigabe-Taste für Monitor
12. Befestigungsklammern für Dell-Soundleiste

Italiano:
1. Porte USB downstream
2. Selezione sorgente di ingresso`
3. Menu OSD/Seleziona
4. Giù (-)
5. Su (+)
6. Tasto di accensione (con indicatöre luminoso di accensione)
7. Foro passaggio cavi
8. Tasto Blocca / Rilascia
9. Connettore di alimentazione CC per la Barra audio Dell™
10. Porta USB upstream
11. Tasto Blocco / Rilascio monitor
12. Staffe di fissaggio della Barra audio Dell

Polski:
1. Porty USB do odbioru danych
2. Wybór źródła sygnału wejściowego
3. Menu OSD/Wybierz
4. W dół (-)
5. W górę (+)
6. Przycisk zasilania (z lampką wskaźnika zasilania)
7. Otwór do układania kabli
8. Przycisk blokowania/zwalniania
9. Złącze zasilania prądem stałym dla zestawu głośnikowego Dell™
10. Port USB do wysyłania danych
11. Przycisk blokowania / zwalniania monitora
12. Wsporniki montażowe zestawu głośnikowego Dell

繁體中文:
1. USB下游埠
2. 輸入訊號選擇按鈕
3. OSD選單/選取按鈕
4. 向下 (-)
5. 向上 (+)
6. 電源按鈕(電源指示燈)
7. 纜線整理孔
8. 鎖定/釋放按鈕
9. 用於Dell™Soundbar的DC電源連接器
10. USB上游埠
11. 顯示器鎖定/釋放按鈕
12. Dell Soundbar安裝托架

简体中文:
1. USB下游埠
2. 输入信号源选择
3. 屏显功能表/选择
4. 下 (−)
5. 上 (+)
6. 电源按钮(带电源指示灯)
7. 电缆管理孔
8. 锁定/释放按钮
9. 适用于Dell™Soundbar(音响)的DC电源连接器
10. USB上游埠
11. 显示器锁定/释放按钮
12. Dell Soundbar(音响)安装支架

日本語:
1. USB ダウンストリームポート
2. 入力ソースの選択
3. OSD メニュー/選択
4. 下 (−)
5. 上 (+)
6. 電源ボタン（電源ライトインジケータ付き）
7. ケーブル整理用穴
8. ロック / 解除ボタン
9. Dell™ サウンドバー用 DC 電源コネクタ
10. USB アップストリームポート
11. モニタロック / 解除ボタン
12. Dell サウンドバー取り付けブラケット

한국어:
1. USB 다운스트림 포트
2. 입력 소스 선택
3. OSD 메뉴/선택
4. 다운(−)
5. 업(+)
6. 전원 버튼(전원 표시등 포함)
7. 케이블 관리용 구멍
8. 잠금/해제 버튼
9. Dell™ 사운드바 DC 전원 커넥터
10. USB 업스트림 포트
11. 모니터 잠금/해제 버튼
12. Dell 사운드바 설치용 브래킷

ไทย:
1. พอร์ตส่งออกข้อมูล USB
2. เลือกแหล่งอินพุท
3. เมน OSD/เมนูเลือก
4. ลง (-)
5. ขึ้น (+)
6. ปุ่มเปิดปิด (พร้อมด้วยไฟแสดงสถานะ)
7. รูรอบสาบ
8. ปุ่มล็อก/ปุ่มปลด
9. คอนเน็กเตอร์ไฟกระแสตรงสำหรับ ลำโพง Dell™
10. พอร์ตนำเข้าข้อมูล USB
11. ปุ่มล็อกมอนิเตอร์/ปุ่มปลด
12. แท่นยึดลำโพง Dell
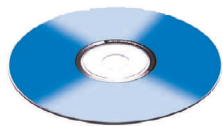
Finding Information:
See your monitor User's Guide in the CD for more information.

Recherche d'informations :
Consultez le Guide d'utilisation de votre moniteur sur le CD pour plus d'informations.

Encontrar información:
Consulte la Guía del usuario que encontrará en el CD para obtener más información.

Localizando informações:
Para informações adicionais, consulte, no CD, o Guia do Usuário do monitor.

Suche nach Informationen:
Lesen Sie die Bedienungsanleitung Ihres Monitor auf der CD, um weitere Informationen zu erhalten.

Reperimento informazioni:
Per maggiori informazioni, vedere la Guida utente del monitor contenuta nell'apposito CD.

Wyszukiwanie informacji:
Zapoznaj się z Przewodnikiem dla użytkownika znajdującym się na dysku CD, aby uzyskać więcej informacji.

尋找資訊：
請參閱光碟片裡的顯示器「使用者指南」，以獲得更多詳細資訊。

查找资讯：
详情请参阅光碟中的显示器"用户指南"。

情報の探し方：
詳細は、CD に保管されているモニタのユーザーガイドをお読みください。

정보 찾기:
자세한 내용은 CD 에 들어 있는 모니터 사용 설명서를 참조하십시오.

การค้นหาข้อมูล:
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DELL™

P/N: 4J.L2H01.003
(DELL P/N:PY471 REV A03)

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Manuals

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Dell™ 2007FP Flat Panel Monitor

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● Side View	● Plug and play capability
● Bottom View	● Caring for Your Monitor

Front View
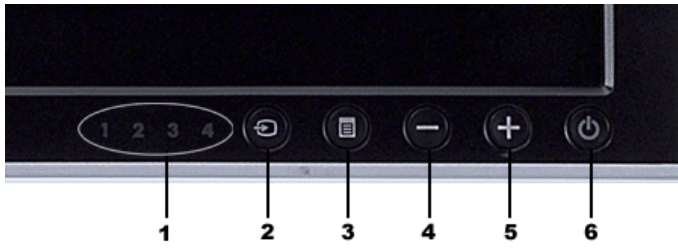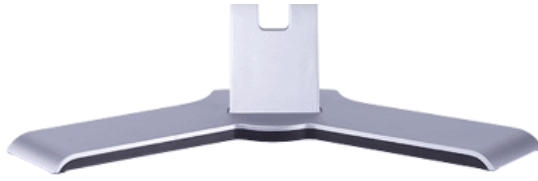
1	Input indicators
2	Input Source Select
3	OSD Menu / Select
4	Down (-)
5	Up (+)
6	Power button (with power light indicator)

Back View

1	VESA mounting holes (100mm) (Behind attached base plate)	Use to mount the monitor.
2	Connectors label	Indicate the positions and types of connectors.
3	Barcode serial number label	Refer to this label if you need to contact Dell for technical support.
4	Security lock slot	Use a security lock with the slot to help secure your monitor.
5	Monitor Lock/Release Button	Press to release the stand from the monitor.
6	Regulatory rating label	List the regulatory approvals.
7	Dell Soundbar mounting brackets	Attach the optional Dell Soundbar.
8	Lock down/release button	Push the monitor down, press the button to unlock the monitor, and then lift the monitor to the desired height.
9	Cable management hole	Help organize cables by placing them through the hole.

Side View

Right side

Left side

1   USB downstream ports

Bottom View
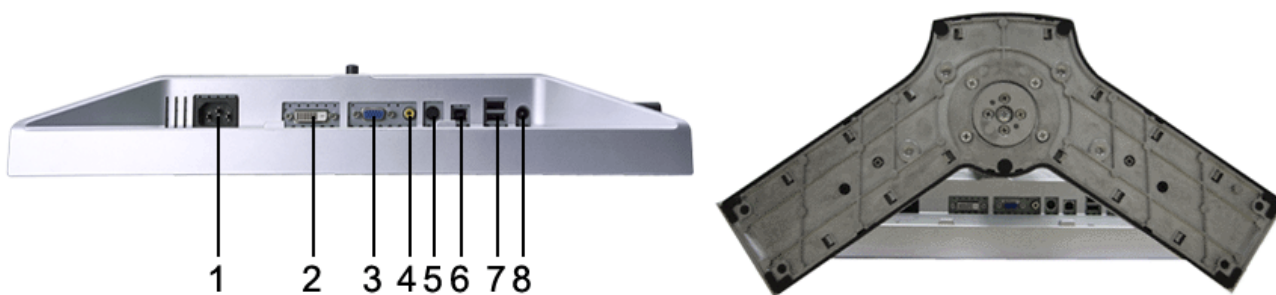
   1   AC power cord connector

   2   DVI connector

   3   VGA connector

   4   Composite video connector

   5   S-Video connector

   6   USB upstream port

   7   USB downstream ports

   8   DC power connector for Dell™ Soundbar

Monitor Specifications

General

Model number	2007FP

Flat Panel

Screen type	Active matrix - TFT LCD
Screen dimensions	20.1 inches (20.1-inch viewable image size)
Preset display area:	
Horizontal	408 mm (16.1 inches)
Vertical	306 mm (12.1 inches)
Pixel pitch	0.255 mm
Viewing angle	+/- 89° (vertical) typ, +/- 89° (horizontal) typ

Luminance output	300 cd/m ²(typ)
Contrast ratio	800:1 (typ)
Faceplate coating	Antiglare with hard-coating 3H
Backlight	CCFL (6) edgelight system
Response Time	16ms typical

Resolution

Horizontal scan range	30 kHz to 81 kHz (automatic)
Vertical scan range	56 Hz to 76 Hz, exception 1600 x 1200 at 60 Hz only
Optimal preset resolution	1600 x 1200 at 60 Hz
Highest preset resolution	1600 x 1200 at 60 Hz

Video Supported Modes

Video display capabilities (DVI playback)	480p/576p/720p
Video display capabilities (Composite playback)	NTSC/PAL
Video display capabilities (S-Video playback)	NTSC/PAL

Preset Display Modes

Dell™ guarantees image size and centering for all preset modes listed in the following table.

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VGA, 720 x 400	31.5	70.1	28.3	-/+
VGA, 640 x 480	31.5	59.9	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1600 x 1200	75.0	60.0	162.0	+/+

Electrical

Video input signals	Analog RGB, 0.7 Volts +/-5%, 75 ohm input impedance Digital DVI-D TMDS, 600mV for each differential line, 50 ohm input impedance S-video, Y input 1 volt(p-p), C input 0.286 volt(p-p), 75 ohm input impedance Composite, 1 volt(p-p), 75 ohm input impedance
Synchronization input signals	separate horizontal and vertical, 3.3V CMOS or 5V TTL level, positive or negative sync. SOG (Sync on green)
AC input voltage / frequency / current	100 to 240 VAC / 50 or 60 Hz $\pm$ 3 Hz / 2.0A (Max.)
Inrush current	120V: 40A (Max.) 240V: 80A (Max.)

Physical Characteristics

Signal cable type	D-sub: Detachable, Analog, 15pin, shipped attached to the monitor DVI-D: Detachable, Digital, 24pin, shipped detached from the monitor S-video: Not included with display Composite: Not included with display

Composite: Not included with display

Dimensions (with stand):

Height (fully extended in portrait mode)	547.6 mm (21.6 inches)
Height (compressed/locked in landscape mode)	367 mm (14.5 inches)
Width	445.3 mm (17.5 inches)
Depth	193.50 mm (7.6 inches)

Weight

Monitor (Stand and Head)	6.9 Kg (15.2 lb)
Monitor Flat panel only (VESA Mode)	5.2 Kg (11.5 lb)
Weight with packaging	9.6 Kg (21.2 lb)

Environmental

Temperature:

Operating	5° to 35°C (41° to 95°F)
Non-operating	Storage: 0° to 60°C (32° to 140°F) Shipping: -20° to 60°C(-4° to 140°F)

Humidity:

Operating	10% to 80% (non-condensing)
Non-operating	Storage: 5% to 90% (non-condensing) Shipping: 5% to 90%(non-condensing)

Altitude:

Operating	3,657.6 m (12,000 ft) max
Non-operating	12,192 m (40,000 ft) max

Thermal dissipation	256.0 BTU/hour (maximum) 187.66 BTU/hour (typical)

Power Management Modes

If you have VESA's DPMS compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'*. If activity from keyboard, mouse or other input devices is detected by the computer, the monitor will automatically "wake up". The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active	Active	Active	Green	75W (maximum)* 55W (normal)**
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 2 W
Switch off	-	-	-	Off	Less than 1 W (at 230 V)

* With Audio + USB
** Without Audio + USB

This monitor is **ENERGY STAR**®-compliant as well as TCO '99/ TCO '03 power management compatible.

* Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

Pin Assignments

VGA Connector
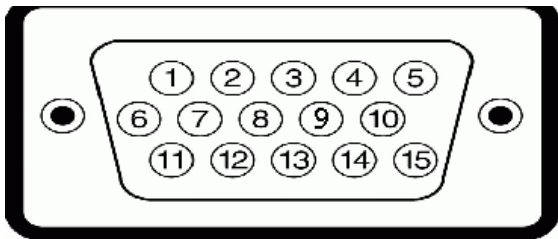
Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V/3.3V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

DVI Connector
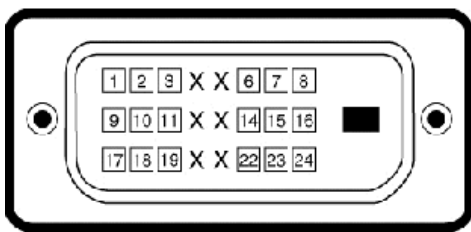
Pin Number	24-pin Side of the Connected Signal Cable
1	TMDS RX2-
2	TMDS RX2+
3	TMDS Ground
4	Floating
5	Floating
6	DDC Clock
7	DDC Data
8	Floating
9	TMDS RX1-
10	TMDS RX1+
11	TMDS Ground
12	Floating

13	Floating
14	+5V / +3.3V power
15	Self test
16	Hot Plug Detect
17	TMDS RX0-
18	TMDS RX0+
19	TMDS Ground
20	Floating
21	Floating
22	TMDS Ground
23	TMDS Clock+
24	TMDS Clock-

S-video Connector

Pin Number	5-pin Side of the Connected Signal Cable (Cable not included)
1	GND
2	GND
3	LUMA
4	CHROMA
5	GND

Composite Video Connector

Pin Number	1-pin Side of the Connected Signal Cable (cable not included)
1	LUMA COMPOSITE CHROMA

Universal Serial Bus (USB) Interface

This monitor supports High-Speed Certified USB 2.0 interface.

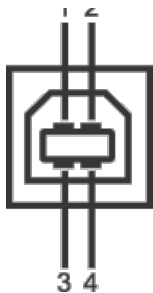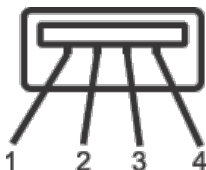|	Data Rate	Power Consumption
High speed	480 Mbps	2.5W (Max., each port)
Full speed	12 Mbps	2.5W (Max., each port)
Low speed	1.5 Mbps	2.5W (Max., each port)

USB Upstream Connector

1 2

Pin Number	4-pin Side of the connector
1	DMU
2	VCC
3	DPU
4	GND

USB Downstream Connector

Pin Number	4-Pin Side of the Signal Cable
1	VCC
2	DMD
3	DPD
4	GND

USB Ports

- 1 upstream - rear
- 4 downstream - 2 on rear; 2 on left side

NOTE: USB 2.0 capability requires 2.0 capable computer

NOTE: The monitor's USB interface works only when the monitor is on or in power save mode, If you switch the monitor off and then on, attached peripherals may take a few seconds to resume normal functionality.

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. If desired, the user can select different settings, but in most cases monitor installation is automatic.

Caring for Your Monitor

CAUTION: Read and follow the safety instructions before cleaning the monitor.

CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

- To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- Use a lightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
- If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
- Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

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Using Your Adjustable Monitor Stand
Dell™ 2007FP Flat Panel Monitor

- Attaching the Stand
- Organizing Your Cables
- Using the Tilt, Swivel and Vertical Extension
- Removing the Stand

Attaching the Stand

1. Place the stand on a flat surface.
2. Fit the groove on the back of the monitor onto the 2 tabs of upper stand.
3. Lower the monitor so that the monitor mounting area snaps on or locks to stand.

Organizing Your Cables
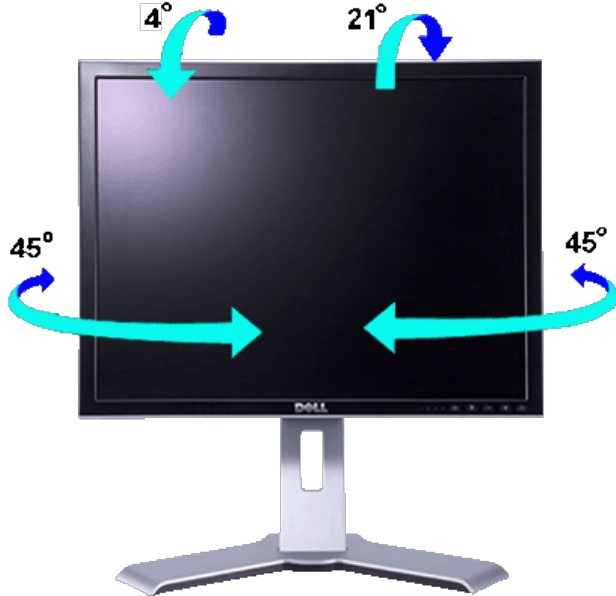

After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment,) use the Cable management hole to neatly organize all cables as shown above.

Using the Tilt, Swivel and Vertical Extension

Tilt/Swivel

With the built-in pedestal, you can tilt and/or swivel the monitor for the most comfortable viewing angle.

> 📝 **NOTE:** Stand is detached and extended when the monitor is shipped from the factory.

Vertical Extension

Stand extends vertically up to 130mm via the Lock down / release button.

> 📝 **NOTE:** If locked in the down position, press the Lock down / release button on the bottom rear of stand. Lift the front panel up and extend the stand to the desired height.

> ⬤ **NOTICE:** Before relocating or moving the monitor to a different location, make sure that the stand is LOCKED DOWN. To lock it down, lower the height of the panel until it clicks and is locked into place.

Removing the Stand

After placing the monitor panel on a soft cloth or cushion, press and hold the Monitor Lock / Release Button, and then remove the stand.
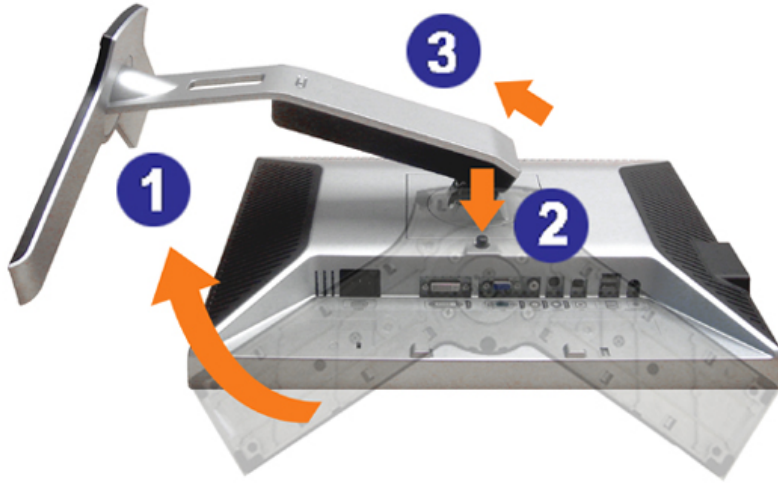
📝 **NOTE:** To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.

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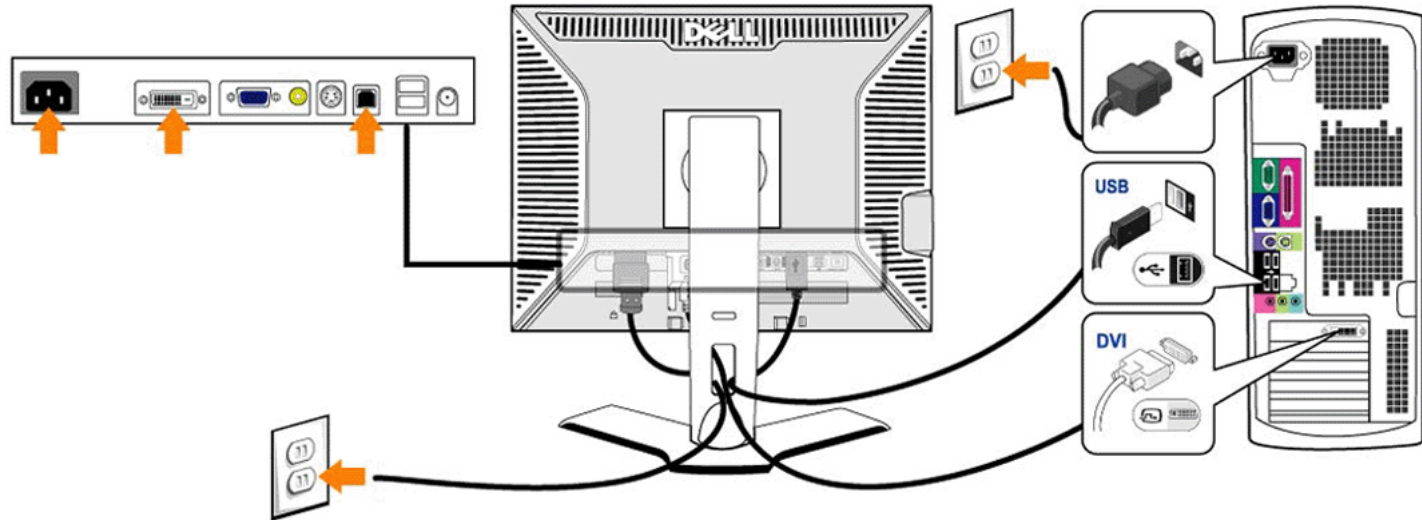
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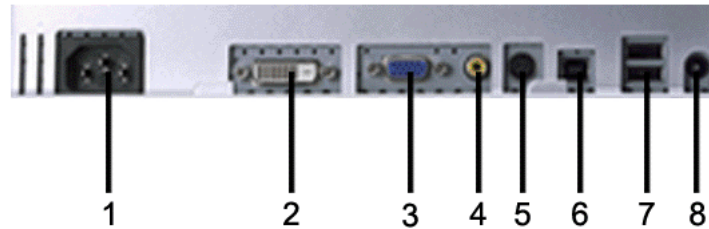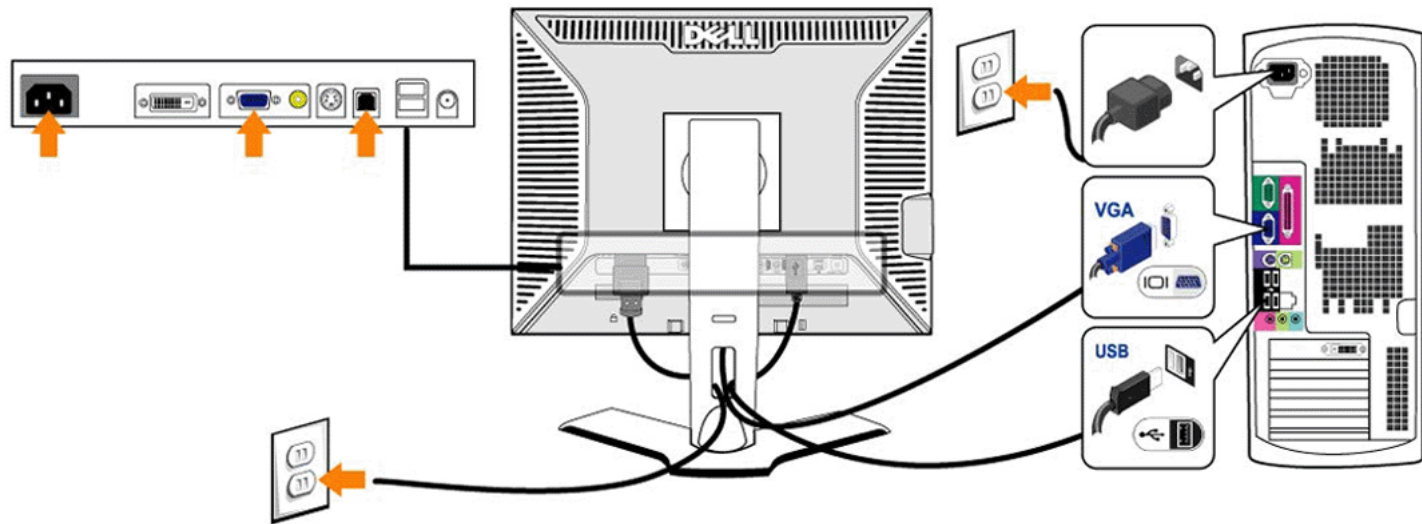Back to Contents Page

Setting Up Your Monitor
Dell™ 2007FP Flat Panel Monitor

- Connecting Your Monitor
- Using the Front Panel Buttons
- Using the OSD
- Setting the Optimal Resolution
- Using the Dell™ Soundbar (Optional)

Connecting Your Monitor

⚠️ **CAUTION:** Before you begin any of the procedures in this section, follow the Safety Instructions.

or

1 AC power cord connector

2 DVI connector

3 VGA connector

4 Composite video connector

5 S-Video connector

6 USB upstream port

7 USB downstream ports

8 DC power connector for Dell™ Soundbar

To connect your monitor to the computer perform the following steps/instructions.

- Turn off your computer and disconnect the power cable.
- Connect either the white (digital DVI-D) or the blue (analog VGA) display connector cable to the corresponding video port on the back of your computer. Do not use both cables on the same computer. Th only case in which both cables can be used is if they are connected to two different computers with appropriate video systems. (Graphics are for illustration only. System appearance may vary).
- Connect the upstream USB port (cable supplied) to an appropriate USB port on your computer .
- Connect USB peripherals to the downstream USB ports (rear or side) on the monitor. (See rear or bottom view for details.)
- Plug the power cables for your computer and monitor into a nearby outlet.
- Turn on the monitor and computer.
  If your monitor displays an image, installation is complete. If it does not display an image, see Solving Problems.

If your monitor displays an image, installation is complete. If it does not display an image, see Solving Problems.
- Use the cable holder on the monitor stand to neatly organize the cables.

✎ **NOTE:** If your computer does not support the DVI connector, you can leave the cable unconnected or remove it.

✎ **NOTE:** For USB peripherals already connected to your computer, changing the USB connection to your monitor is not necessary.

Using the Front Panel Buttons

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows their numeric values as they char

1 2 3 4

A   B   C   D   E

A		Use Input Source Select button to select between four different video signals that may be connected to your monitor.
		1. VGA input
		2. DVI-D input
		3. S- Video input
		4. Composite video input
	Input Source Select	As you cycle through the inputs you will see the following messages to indicate currently selected input source. It may take 1 or 2 seconds for the image to appear.
		VGA 　　or　　 DVI - D
		S-Video 　　or　　 Composite
		If either VGA or DVI-D input is selected and both VGA and DVI-D cables are not connected, a floating dialog box as shown below will appear.
		No VGA cable 　　or　　 No DVI-D cable
		If either S-Video or Composite input is selected and both cables are not connected or the video source is turned off, the screen will not have an image. If any button is pressed (except power button), the monitor displays the following message:
		There is no signal coming from your video source. Press the Input button on your display to switch to another source.
B		The MENU button is used to launch the on-screen display(OSD) and select the OSD Menu. See Accessing the Menu System.

	OSD Menu / Select	
C ,D	**Down (-) and Up (+)**	Use these buttons for navigating and adjusting the slider-bar(decrease/increase ranges) controls in the OSD.
E	**Power button (with power light indicator)**	The green LED indicates the monitor is on and fully functional. An amber LED indicates DPMS power save mode. The Power button turns the monitor on and off.

Using the OSD

Accessing the Menu System

NOTE: If you change the settings and then either proceed to another menu, or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settin and then wait for the OSD menu to disappear.

1. Push the MENU button to launch the OSD menu and display the main menu.

Main Menu for Analog (VGA) Input

Or
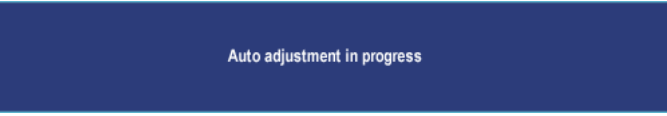
Main Menu for non Analog (non VGA) Input
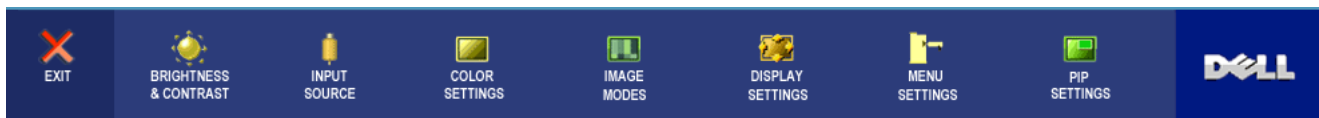
NOTE: AUTO ADJUST is only available when you are using the analog (VGA) connector.

2. Push the ⊖ and ⊕ buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the table for a complete list of all the options available fo the monitor.

3. Push the MENU button once to activate the highlighted option.

3. Push the MENU button once to activate the highlighted option.

4. Push ⊖ and ⊕ button to select the desired parameter.

5. Push MENU to enter the slide bar and then use the ⊖ and ⊕ buttons, according to the indicators on the menu, to make your changes.

6. Select the "back" option to return to the main menu or "exit" to exit the OSD menu.

Icon	Menu and Submenus	Description
✖	EXIT	Select to exit the main menu.
☀	BRIGHTNESS & CONTRAST	This menu is to activate Brightness/Contrast adjustment. **Back** **Brightness** ▭▭▭▭ 50 **Contrast** ▭▭▭▭ 50 **Exit Menu** **Back** **Brightness** **Contrast** Push ▣ to select Back to go back to the main menu. Brightness adjusts the luminance of the backlight. Push the ⊕ button to increase brightness and push the ⊖ button to decrease brightness (min 0 ~ max 100). Adjust Brightness first, and then adjust Contrast only if further adjustment is necessary. **Exit Menu** Push the ⊕ button to increase contrast and push the ⊖ button to decrease contrast (min 0 ~ max 100). The Contrast function adjusts the degree of difference between darkness and lightness on the monitor screen. Push ▣ to exit the OSD main menu. 📝 **NOTE:** When using DVI source, the contrast adjustment is not available.
▶	AUTO ADJUST	Even though your computer recognizes your monitor on startup, the Auto Adjustment function optimizes the display settings for use with your particular setup. Auto adjustment in progress 📝 **NOTE:** In most cases, Auto Adjust produces the best image for your configuration. 📝 **NOTE:** AUTO ADJUST option is only available when you are using the analog (VGA) connector.

	INPUT SOURCE	The INPUT SOURCE menu is to select between different video signals that may be connected to your monitor.
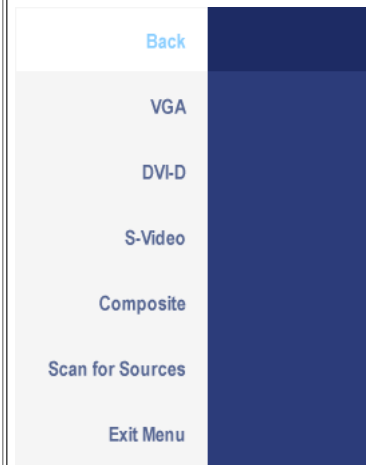
Back	Push ⊞ to select Back to go back to the main menu.	
VGA	Select VGA input when you are using the analog (VGA) connector. Push⊞ to select the VGA input source.	
DVI-D	Select DVI-D input when you are using the Digital (DVI) connector. Push⊞ to select the DVI input source.	
S-Video	Select S-Video input when you are using S-Video connector. Push⊞ to select the S-Video input source.	
Composite	Select Composite input when you are using composite video connector. Push⊞ to select the composite input source.	
Scan for Sources	Push ⊞ button to scan for available input signals.	
Exit Menu	Push ⊞ to exit the OSD main menu.	

	COLOR SETTINGS	Color Settings adjusts the color setting mode and color temperature.
		There are different color setting sub-menus for VGA/DVI-D and Video input.

Color setting submenu for VGA/DVI-D input　　　　　　　　**Color setting submenu for Video input**

Back		Back	
Color Settings Mode	PC Mode MAC Mode	Red Adjust	▬▬▬ 50
Color Adjustment	PC Normal ◀	Geen Adjust	▬▬▬ 50
	PC Blue	Blue Adjust	▬▬▬ 50
	PC Red	Hue	▬▬▬ 50
	PC Custom Color	Saturation	▬▬▬ 50
Color Reset	Reset to Default Color Settings	Color Reset	Reset to Default Color Settings
Exit Menu		Exit Menu	

Back

Color Settings Mode (VGA/DVI-D)

Color Adjustment
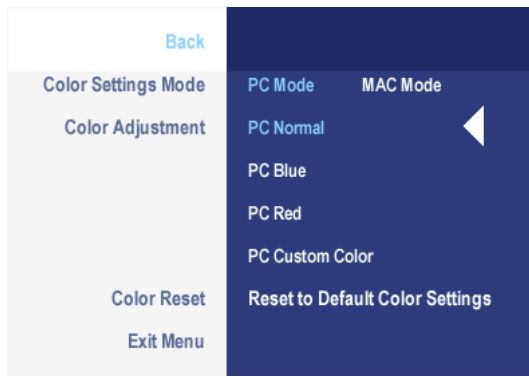
or
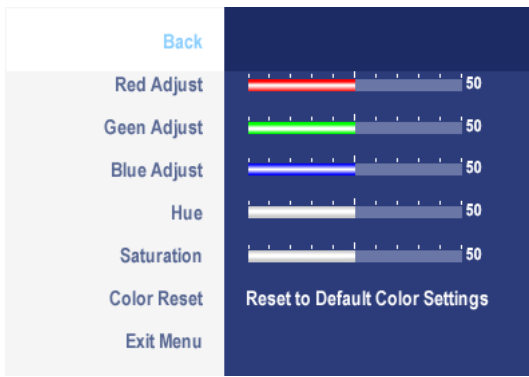
Push ⊞ to select Back to go back to the main menu.

To achieve the different color mode for PC and Mac.

Color Reset

PC Blue: PC Blue is selected to obtain a bluish tint. This color setting is typically used for text based applications (Spreadsheets, Programming, Text Editors etc.).

PC Red: Red Preset is selected to obtain a redder tint. This color setting is typically used for color intensive applications (Photograph Image Editing, Multimedia, Movies etc.).
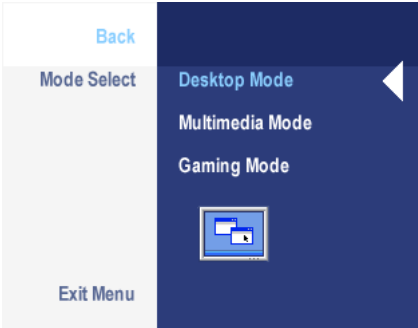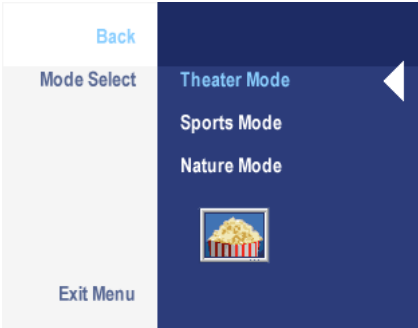
PC Custom: Use the plus and minus buttons to increase or decrease each of the three colors (R, G, B) independently, in single digit increments, from '0' to '100'.

📝 **NOTE:** Color temperature is a measure of the 'warmth' of the image colors (red/green/blue). The two available presets ('Blue' and 'Red') favor blue and red accordingly. Select each one to see how each range suits your eye....or utilize the 'Custom Color' option to customize the color settings to your exact choice.

Exit Menu

Return your monitor color settings to those that were set at the time of manufacture.

Push 🔘 to exit the OSD main menu.

| | **IMAGE MODES** | | There are 3 image modes for different usage. |

Image mode submenu for VGA/DVI-D input

Back
Mode Select	Desktop Mode ◀
	Multimedia Mode
	Gaming Mode
Exit Menu	

Image mode submenu for Video input

Back
Mode Select	Theater Mode ◀
	Sports Mode
	Nature Mode
Exit Menu	

or

📝 **NOTE:** Image modes are different between the VGA/DVI-D and Video inputs

Back — Push 🔘 to select Back to go back to the main menu.

VGA/DVI-D input

Desktop Mode — Mode suitable for desktop applications.

Multimedia Mode — Mode for multimedia applications, eg video playback.

Gaming Mode — Mode suitable for gaming applications.

Video input

Theater Mode — Mode suitable for movie playback.

Sports Mode — Mode suitable for sports scenes.

Nature Mode — Mode suitable for nature scenes.

Exit Menu — Push 🔘 to exit the OSD main menu.

DISPLAY SETTINGS

Back		
Wide Mode	1:1 Aspect Fill	
Horizontal Position		50
Vertical Position		50
Sharpness		25
Zoom		10
Horizontal Pan		50
Vertical Pan		50
Pixel Clock		50
Phase		74
Audio Options	On during Power Save? YES NO	
Display Info	Display Monitor Information	
Display Reset	Reset to Default Display Settings	
Exit Menu		

Back
Wide Mode

H Position
V Position

Sharpness

Zoom

Horizontal Pan
Vertical Pan

Pixel Clock

Phase

Push ⊞ to select Back to go back to the main menu.

Adjust the image ratio as 1:1, aspect or full screen.

NOTE: Wide Mode adjustment is not required at optimal preset resolution 1600 x 1200.

Audio Option

When making changes to either the 'Horizontal' or 'Vertical' settings, no changes will occur to the size of the viewing area; the image will simply be shifted in

When making changes to either the 'Horizontal' or 'Vertical' settings, no changes will occur to the size of the viewing area: the image will simply be shifted in response to your selection/change.

Display Info

Use the ⊖ and ⊕ buttons to adjust image to left/right and up/down. Minimum is '0' (-). Maximum is '100' (+).

Display Reset

This feature can make the image look sharper or softer. Use ⊖ or ⊕ to adjust the sharpness from '0' to '100' .

Exit Menu

Use the Zoom function to zoom in to specific area of interest.

Using the ⊖ and ⊕ keys to zoom in and out.

When using the zoom function.
Use the ⊖ and ⊕ buttons to adjust image to left/right and up/down. Minimum is '0' (-). Maximum is '100' (+).

The Phase and Pixel Clock adjustments allow you to adjust your monitor to your preference. These settings are accessed through the main OSD menu, by selectin 'Image Settings'.
Use the ⊖ and ⊕ buttons to adjust for best image quality.

If satisfactory results are not obtained using the Phase adjustment, use the Pixel Clock (coarse) adjustment and then use Phase (fine), again.

📝 **NOTE:** Pixel Clock and Phase Adjustments are only available for "VGA" input.

To turn on or off Audio Power during Power Save mode.

All the settings related to this monitor.

Reset the image to the original factory setting.

Push 🔘 to exit the OSD main menu.

🔲	**MENU SETTINGS**	

Back		
Language	Select Language	
Menu Horizontal Position	◆ ▬▬▬▬▬▬	50
Menu Vertical Position	◆ ▬▬▬▬▬▬	10
Menu Timer	◉ ▬▬▬▬▬▬	20
Transparency	◗ ▬▬▬▬▬▬	23
Menu Rotation		
Menu Lock		
Factory Reset	Reset All Display Settings	
DDC/CI	Enable Disable	
Exit Menu		
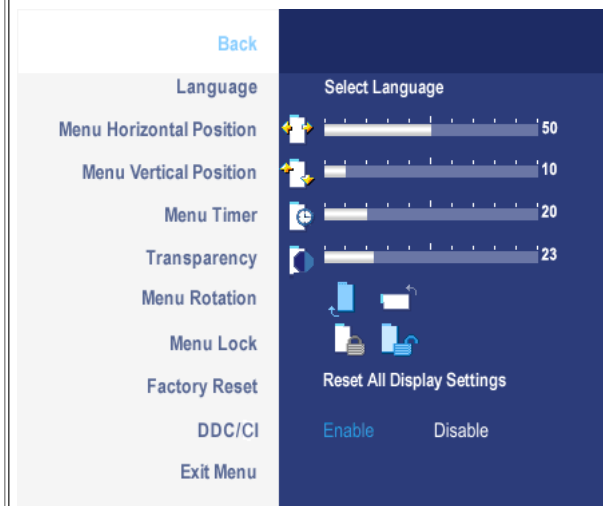
Back | Push 🔘 to select Back to go back to the main menu.

Language | Language option to set the OSD display to one of five languages (English, Espanol, Francais, Deutsch, Japanese).

Menu Horizontal Position

⊖ and ⊕ buttons move OSD to the left and right.

Menu Vertical Position

Menu Vertical Position	⊖ and ⊕ buttons move OSD up and down.	
Menu Timer	OSD Hold Time: Sets the length of time the OSD will remain active after the last time you pressed a button.	
	Use the ⊖ and ⊕ buttons to adjust the slider in 5 second increments, from 5 to 60 seconds.	
Transparency	This function is used to adjust the OSD background from opaque to transparent.	
Menu Rotation	Rotates the OSD by 90 degrees counter-clockwise. Your can adjust according to your Display Rotation.	
Menu Lock	Controls user access to adjustments. When 'Yes' (+) is selected, no user adjustments are allowed. All buttons are locked except the menu ⊞ button.	

NOTE: When the OSD is locked, pressing the menu button will take the user directly to the OSD settings menu, with 'OSD Lock' pre-selected on entry. Select No(-) to unlock and allow user access to all applicable settings.

Factory Reset   Reset all OSD settings to the factory preset values.

DCC/CI   DDC/CI (Display Data Channel/Command Interface) allows your monitor parameters (brightness, color balance etc) to be adjustable via software on your PC. You can disable this feature by selecting "Disable".
Enable this feature for best user experience and optimum performance of your monitor.

> The function of adjusting display settings using PC applications will be disabled.
> Do you want to disable DDC/CI?   No   Yes

Exit Menu   Push ⊞ to exit the OSD main menu.

PIP SETTINGS   This function brings up a window displaying image from another input source.

PIP submenu when PIP OFF (main source is VGA/DVI-D input)   **PIP submenu when PIP OFF (main source is Video input)**

Back				Back		
Mode	Off	PIP		Mode	Off	PIP
PIP Source	S-Video	Composite		PIP Source	VGA	DVI-D
Exit Menu				Exit Menu		
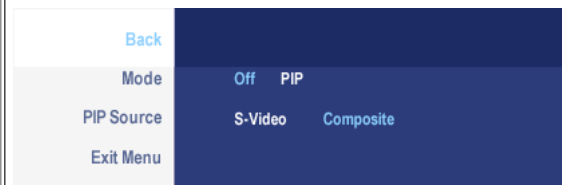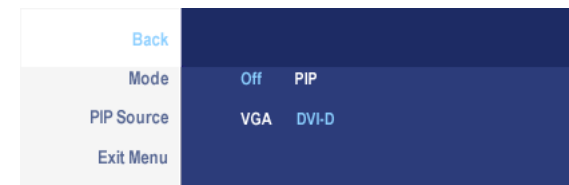
or

PIP submenu when PIP ON (main source is VGA/DVI-D input)   **PIP submenu when PIP ON (main source is Video input)**

Back		
Mode	Off PIP Swap	
PIP Source	S-Video Composite	
PIP Size		
PIP Position		
PIP Brightness	50	
PIP Contrast	50	

Back		
Mode	Off PIP Swap	
PIP Source	VGA DVI-D	
PIP Size		

		PIP Hue/Tint	🎨 ▬▬▬▬▬▬▬▬ 50		PIP Position	🔲 🔲 🔲 🔲
		PIP Saturation	▬▬▬▬▬▬▬▬ 50		PIP Contrast	◐ ▬▬▬▬▬▬ 50
		Exit Menu		**or**	Exit Menu	

NOTE: When using DVI source, the contrast adjustment is not available.

Back		Push 🔘 to select Back to go back to the main menu.
Mode		There is one mode: PIP (Picture in Picture) Use ⊖ and ⊕ to browse and 🔘 to select "Off" or "PIP". When PIP on, choose "SWAP" to switch the main-screen and sub-screen in PIP mode.
When selected PIP		
	PIP Source	Select an input signal for PIP. (VGA/DVI/S-Video/Composite) Use ⊖ and ⊕ to browse and 🔘 to select.
	PIP Position	Select PIP window position. Use ⊖ and ⊕ to browse and 🔘 to select.
	PIP Size	Select PIP window size. Use ⊖ and ⊕ to browse and 🔘 to select.
	PIP Contrast	Adjust the contrast level of the picture in PIP Mode. ⊖ reduce the contrast ⊕ increases the contrast
	PIP Hue/Tint	This function shifts the color of PIP image to green or purple. This is used to adjust for desired flesh tone color. ⊖ shifts image color towards green ⊕ shifts image color towards purple
	PIP Saturation	Adjust the color saturation of PIP image. ⊖ makes the image look more monochrome ⊕ makes the image look more colorful
	Exit Menu	Push 🔘 to exit the OSD main menu.

OSD Warning Messages

When the monitor does not support a particular resolution mode you will see the following message:

Out of range signal
Cannot display this video mode,
change computer display input to **1600 X 1200@60Hz**
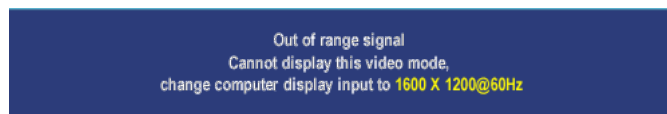
This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See Monitor Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1600 X 1200 @ 60Hz.

You will see the following message before the DDC/CI function is disabled.

> The function of adjusting display settings using PC applications will be disabled.
> Do you want to disable DDC/CI?   No   Yes

When monitor get into Power Save mode, one of the following messages will appear depending upon the selected input.

> Entering power save
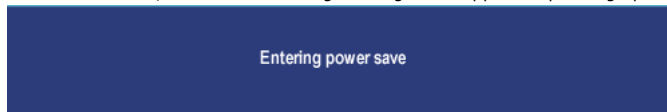
Activate the computer and wake up the monitor to gain access to the OSD

If either VGA or DVI-D input is selected and both VGA and DVI-D cables are not connected, a floating dialog box as shown below will appear.

No VGA cable   or   No DVI-D cable

When the monitor does not sense the selected video input, one of the following messages will appear depending upon the selected input as long as you press any button other than power button.

VGA / DVI-D input

> There is no signal coming from your computer.
> Press any key on the keyboard or mouse to wake it or press the Input button on your display to switch to another source.

or

Video Input

> There is no signal coming from your video source.
> Press the Input button on your display to switch to another source.
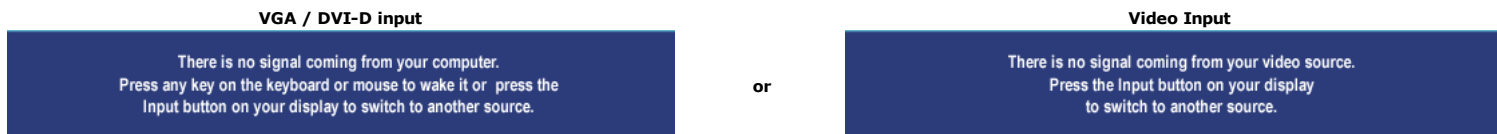
Occasionally, no warning message appears, but the screen is blank: this could also indicate that the monitor is not synchronizing with the computer or the monitor is in a power save mode.

In PIP mode, when the monitor does not sense the selected second signal input, one of the following messages will appear depending upon the selected input as long as the OSD screen is closed.

1. VGA   **2. DVI-D**   **3. S-Video**   **4. Composite**

No VGA input signal   or   No DVI-D input signal   or   No S-Video input signal   or   No composite input signal
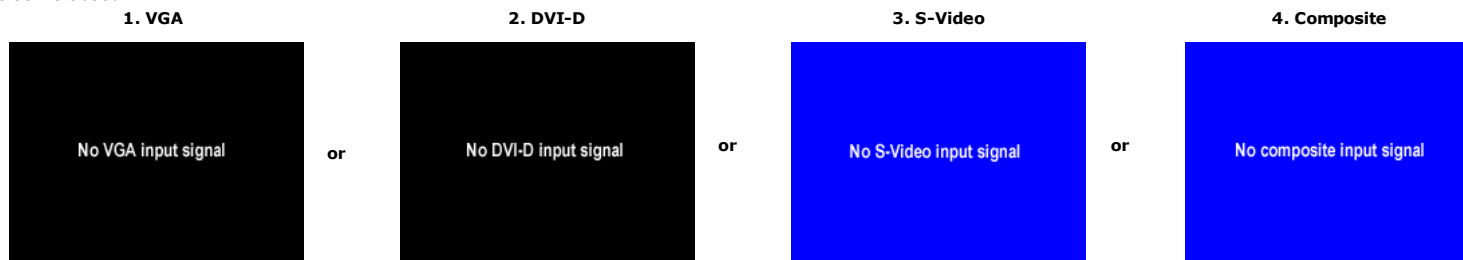
NOTE: When the cable is connected back to the input of the monitor, any active PIP window will disappear. Please enter PIP submenu to bring back the PIP window.

See Solving Problems for more information.

Setting the Optimal Resolution

1. Right-click on the desktop and select **Properties**.
2. Select the **Settings** tab.
3. Set the screen resolution to 1600 x 1200.
4. Click **OK**.

If you do not see 1600 x 1200 as an option, you may need to update your graphics driver. Depending on your computer, complete one of the following procedures.

If you have a Dell™ desktop or portable computer:

- Go to **support.dell.com**, enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell™ computer (portable or desktop):

- Go to the support site for your computer and download the latest graphic drivers.
- Go to your graphics card website and download the latest graphic drivers.

Using the Dell™ Soundbar (Optional)
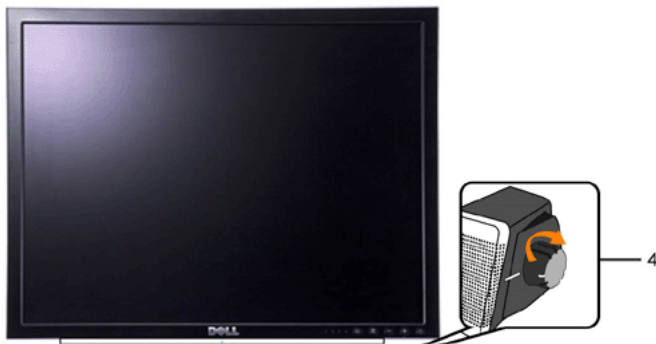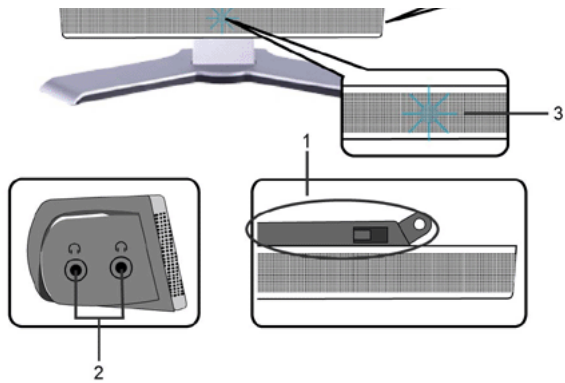
1. Attach mechanism
2. Headphone connectors
3. Power indicator
4. Power/Volume control

Soundbar Attachment to the Monitor

NOTE: Soundbar Power Connector - 12V DC output is for optional Dell™ Soundbar only.

NOTICE: DO NOT USE WITH ANY DEVICE OTHER THAN DELL Soundbar.

1. Working from the rear of the monitor, attach Soundbar by aligning the two slots with the two tabs along the bottom rear of the monitor.
2. Slide the Soundbar to the left until it snaps into place.
3. Connect the Soundbar with the DC power connector.
4. Insert the mini stereo plug from the rear of the Soundbar into the computer's audio output jack.

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Rotating Your Monitor

Dell™ 2007FP Flat Panel Monitor

- Changing the Rotation of Your Monitor
- Rotating Your Operating System

Changing the Rotation of Your Monitor

Before you rotate the monitor, your monitor should be fully vertically extended (Vertical Extension) and fully tilted (Tilt) up to avoid hitting the bottom edge of the monitor.

90°
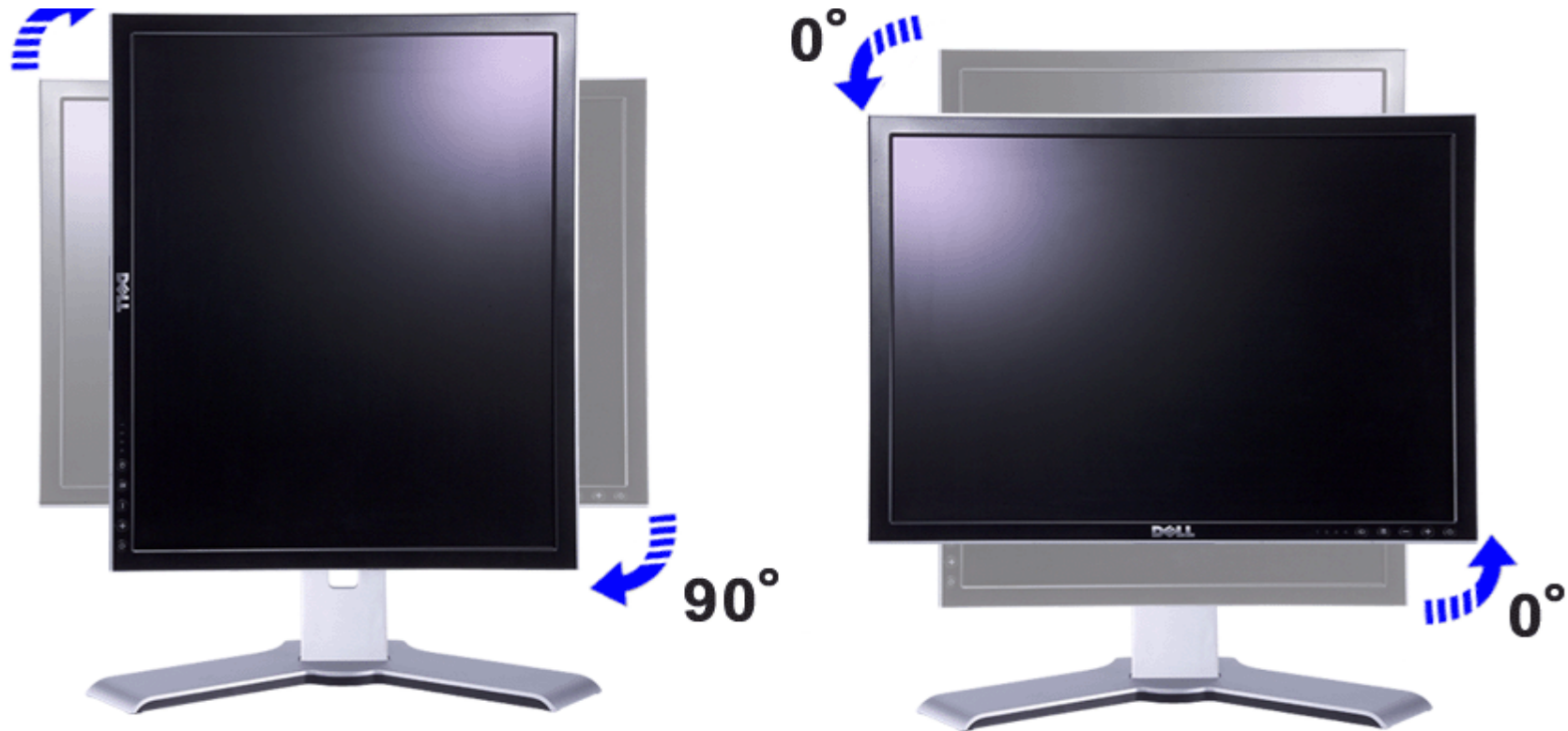
📝 **NOTE:** To take advantage of the "Display Rotation" function (Landscape versus Portrait view) an updated graphics driver is required for your Dell™ Computer not included with this monitor. Please download the graphics driver from support.dell.com and refer to the "download" section for "Video Drivers" for latest driver updates.

📝 **NOTE:** When in "Portrait View Mode", you may experience performance degradation in graphic-intensive applications (3D Gaming etc.)

Rotating Your Operating System

After you have rotated your monitor, you need to complete the procedure below to rotate your operating system.

📝 **NOTE:** If you are using the monitor with a non-Dell computer, you need to go to the graphics driver website or your computer manufacturer website for information on rotating your operating system.

1. Right-click on the desktop and click **Properties**.
2. Select the **Settings** tab and click **Advanced**.
3. If you have ATI, select the **Rotation** tab and set the preferred rotation.
   If you have nVidia, click the **nVidia** tab, in the left-hand column select **NVRotate**, and then select the preferred rotation.

If you have nvidia, click the **nvidia** tab, in the left-hand column select **NVRotate**, and then select the preferred rotation.
If you have Intel, select the **Intel** graphics tab, click **Graphic Properties**, select the **Rotation** tab, and then set the preferred rotation.

NOTE: If you do not see the rotation option or it is not working correctly, go to support.dell.com and download the latest driver for your graphics card.

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Solving Problems

Dell™ 2007FP Flat Panel Monitor

- Monitor Specific Troubleshooting
- Common Problems
- Video Problems
- Product Specific Problems
- Universal Serial Bus (USB) Specific Problems
- Dell™ Soundbar (Optional) Troubleshooting

⚠️**CAUTION:** Before you begin any of the procedures in this section, follow the Safety Instructions.

Monitor Specific Troubleshooting

Self-Test Feature Check

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both Digital (white connector) and the Analog (blue connector) cables from the back of computer.
3. Turn on the monitor.

   The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.

No VGA cable	or	No DVI-D cable

4. This box also appears during normal system operation if the video cable becomes disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system, because your monitor is functioning properly.

NOTE: Self test feature check is not available for S-Video and Composite video modes.

Common Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture	• Check connection integrity at both ends of the video cable • Electric outlet verification • Ensure power button depressed fully
No Video/ Power LED on	No picture or no brightness	• Increase brightness & contrast controls via OSD • Perform monitor self-test feature check • Check for bent or broken pins
Poor Focus	Picture is fuzzy, blurry or ghosting	• Auto Adjust via OSD • Adjust Phase and Pixel Clock controls via OSD • Eliminate video extension cables • Perform monitor reset • Lower video resolution or increase font size
Shaky/Jittery Video	Wavy picture or fine movement	• Auto Adjust via OSD • Adjust Phase and Pixel Clock controls via OSD • Perform monitor reset • Check environmental factors • Relocate and test in another room

Missing Pixels	LCD screen has spots	• Cycle power on-off • These are pixels that are permanently off and is a natural defect that occurs in LCD technology
Stuck-on Pixels	LCD screen has bright spots	• Cycle power on-off • These are pixels that are permanently on and is a natural defect that occurs in LCD technology
Brightness Problems	Picture too dim or too bright	• Perform monitor reset on "Factory Reset" • Auto Adjust via OSD • Adjust brightness & contrast controls via OSD 📝 **NOTE:** When using '2: DVI-D', the contrast adjustment is not available.
Geometric Distortion	Screen not centered correctly	• Perform monitor reset on "Display Reset" • Auto Adjust via OSD • Adjust brightness & contrast controls via OSD • Ensure monitor is in proper video mode 📝 **NOTE:** When using '2: DVI-D', the positioning adjustments are not available.
Horizontal/Vertical Lines	Screen has one or more lines	• Perform monitor reset on "Display Reset" • Auto Adjust via OSD • Adjust Phase and Pixel Clock controls via OSD • Perform monitor self-test feature check and determine if these lines are also in self-test mode • Check for bent or broken pins 📝 **NOTE:** When using '2: DVI-D', the Pixel Clock and Phase adjustments are not available.
Sync Problems	Screen is scrambled or appears torn	• Perform monitor reset on "Display Reset" • Auto Adjust via OSD • Adjust Phase and Pixel Clock controls via OSD • Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode • Check for bent or broken pins • Boot up in the "safe mode"
LCD Scratched	Screen has scratches or smudges	• Turn monitor off and clean the screen • For cleaning instruction, see Caring for Your Monitor.
Safety Related Issues	Visible signs of smoke or sparks	• Do not perform any troubleshooting steps • Monitor needs to be replaced
Intermittent Problems	Monitor malfunctions on & off	• Ensure monitor is in proper video mode • Ensure video cable connection to computer and to the flat panel is secure • Perform monitor reset on "Factory Reset" • Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode

Missing Color	Picture missing color	• Perform monitor self-test feature check • Check connection integrity at both end of the video cable • Check for bent or broken pins
Wrong Color	Picture color not good	• Change the color to "PC Custom Color" or "MAC Custom Color" • Adjust R/G/B value of "PC Custom Color" or "MAC Custom Color"
Image Retention from a static image left on the monitor for a long period of time	Faint Shadow from the static image displayed appears on the screen	• Use the Power Management feature to turn off the monitor at all times when not in use • Alternatively, use a dynamically changing screensaver

Video Problems

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS

No Video	No signal indicator is displayed	• Check Video Input Selection
		   ○ Composite: Yellow colored RCA jack
		   ○ S-Video: Typically a round 4 pin jack

Low Quality DVD playback	Picture not crisp and some color distortion	• Check DVD connection
		   ○ Composite gives good picture
		   ○ S-Video gives better picture

NOTE: When choosing S-Video, Composite video, Auto Adjust function is not available.

Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	• Perform monitor reset on "Factory Reset"

Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	• Turn the monitor off and unplug the power cord and then plug back and power on
The monitor will not go into power saving mode.	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No S-Video input signal " or " No Composite input signal " will appear.	• Move mouse or hit any key on the keyboard on the computer or activate video player, then access the OSD to set Audio to " off " state.
No Input Signal when user controls pressed	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No S-Video input signal " or " No Composite input signal " will appear.	• Check the signal source Make sure the Computer is not in power saving by moving mouse or pressing any key on the keyboard. • Check to make sure Video Source to S-Video, Composite or Component is powered and playing video media. • Check whether the signal cable is plugged in and seated properly. Re-plug the signal cable if necessary. • Re-boot the computer or video player.
The monitor will not fill the entire screen.	The picture can't fill the height or width of the screen.	• Due to the non-standard formats of DVDs, the monitor may not show the full screen pictures.

NOTE: When choosing DVI-D mode, Auto Adjust function is not available.

Universal Serial Bus (USB) Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
USB interface is not working	USB peripherals are not working	• Check that your monitor is powered ON. • Reconnect the upstream cable to your computer. • Reconnect the USB peripherals (downstream connector). • Switch off and then turn on the monitor again. • Reboot the computer.
High Speed USB 2.0 interface is slow.	High Speed USB 2.0 peripherals working slowly or not at all.	• Check that your computer is USB 2.0 capable. • Verify USB 2.0 source on your computer. • Reconnect the upstream cable to your computer. • Reconnect the USB peripherals (downstream connector). • Reboot the computer.

| | • Reboot the computer. |

Dell™ Soundbar (Optional) Troubleshooting

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Sound	No power to Soundbar - the power indicator is off. (built-in DC power supply. i.e. 2007FP)	• Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (green LED) on the front of the Soundbar is illuminated. • Confirm that the power cable from the Soundbar is plugged into the monitor. • Confirm that the monitor has power. • If the monitor has no power, see Monitor Specific Troubleshooting for monitor common problem.
No Sound	Soundbar has power - power indicator is on.	• Plug the audio line-in cable into the computer's audio out jack. • Set all Windows volume controls to their maximum. • Play some audio content on the computer (i.e. audio CD, or MP3). • Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting. • Clean and reseat the audio line-in plug. • Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Computer's sound card is used as the audio source.	• Clear any obstructions between the Soundbar and the user. • Confirm that the audio line-in plug is completely inserted into the jack of the sound card. • Set all Windows volume controls to their midpoints. • Decrease the volume of the audio application. • Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. • Clean and reseat the audio line-in plug. • Troubleshoot the computer's sound card. • Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Other audio source is used.	• Clear any obstructions between the Soundbar and the user. • Confirm that the audio line-in plug is completely inserted into the jack of the audio source. • Decrease the volume of the audio source. • Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. • Clean and reseat the audio line-in plug.
Unbalanced Sound Output	Sound from only one side of Soundbar	• Clear any obstructions between the Soundbar and the user. • Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source. • Set all Windows audio balance controls (L-R) to their midpoints. • Clean and reseat the audio line-in plug. • Troubleshoot the computer's sound card. • Test the Soundbar using another audio source (i.e. portable CD player).

Low Volume	Volume is too low.	• Clear any obstructions between the Soundbar and the user. • Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting. • Set all Windows volume controls to their maximum. • Increase the volume of the audio application. • Test the Soundbar using another audio source (i.e. portable CD player).

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Appendix
Dell™ 2007FP Flat Panel Monitor

- FCC Identification Information
- Safety Instructions
- Contacting Dell

FCC Identification Information

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTICE: The FCC regulations provide that changes or modifications not expressly approved by Dell™ Inc. could void your authority to operate this equipment.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the system with respect to the receiver.
- Move the system away from the receiver.
- Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell™ Inc. or an experienced radio/television technician for additional suggestions.

The following information is provided on the device or devices covered in this document in compliance with the FCC regulations:

- Product name: Dell™ 2007FP

- Product name: Dell™ 2007FP
- Model number: Dell™ 2007FPb
- Company name:
Dell Inc.
Worldwide Regulatory Compliance & Environmental Affairs
One Dell Way
Round Rock, Texas 78682 USA
512-338-4400

> **NOTE:** For Further regulatory information, see your *Product Information Guide.*

CAUTION: Safety Instructions

⚠️ **CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.**

Read and follow these instructions when connecting and using your computer monitor:

- To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:

  - 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60 hertz (Hz)), and Taiwan.

  - 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.

- Always be sure that your monitor is electrically rated to operate with the AC power available in your location.

NOTE: This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltage according to the ranges defined in the "Electrical Specifications" section in the User's Guide.

- Do not store or use the monitor in locations that are exposed to heat, direct sunlight, or extreme cold.

- Avoid moving the monitor between locations with large temperature differences.

- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.

- Do not store or use the monitor in locations exposed to high humidity or dusty environment.

- Do not allow water or other liquids to spill on or into the monitor.

- Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.

- Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock.

- To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case.

- Never use your monitor if the power cable has been damaged. Ensure that nothing rests on your computer's cables and that the cables are not located where they can be stepped on or tripped over.

- Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket.

- Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a

- Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.

- Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway.

- Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.

- Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply.

- Locate your monitor near an easily accessible electric outlet.

- If your monitor does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.

- Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel.

- High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources of heat.

- Unplug the monitor when it is going to be left unused for an extended period of time.

- Unplug your monitor from the electric outlet before any service is performed.

- (Hg) LAMP(S) INSIDE THIS PRODUCT CONTAIN(S) MERCURY AND MUST BE RECYCLED OR DISPOSED OFF ACCORDING TO LOCAL, STATE OR FEDERAL LAWS. FOR MORE INFORMATION, GO TO WWW.DELL.COM/HG OR CONTACT THE ELECTRONIC INDUSTRIES ALLIANCE AT WWW.EIAE.ORG.

Contacting Dell

To contact Dell electronically, you can access the following websites:

- **www.dell.com**
- **support.dell.com** (technical support)

For specific web addresses for your country, find the appropriate country section in the table below.

> **NOTE:** Toll-free numbers are for use within the country for which they are listed.

> **NOTE: In certain countries, support specific to Dell^{TM} XPST computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS computers, you may contact Dell through the support number listed and your call will be routed appropriately.**

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

> **NOTE:** The contact information provided was deemed correct at the time that this document went to print and is subject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
	Website: www.dell.com.ai	

Anguilla	Website: www.dell.com.ai	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 800-335-0031
Antigua and Barbuda	Website: www.dell.com.ag	
	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-805-5924
Aomen	Technical Support (Dell™ DimensionT, Dell InsprionT, Dell OptiplexT, Dell LatitudeT, and Dell PrecisionT)	0800-105
	Technical Support (servers and storage)	0800-105
Argentina (Buenos Aires) International Access Code: **00** Country Code: **54** City Code: **11**	Website: **www.dell.com.ar**	
	E-mail: la-techsupport@dell.com	
	E-mail: us_latin_services@dell.com	
	E-mail for desktop and portable computers: la-techsupport@dell.com	
	E-mail for servers and EMC storage products: la_enterprise@dell.com	
	Customer Care	toll-free: 0-800-444-0730
	Tech Support	toll-free: 800-222-0154
	Tech Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355
Aruba	Website: www.dell.com.aw	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 800-1578
Australia (Sydney) International Access Code: **0011** Country Code: **61** City Code: **2**	Website: support.ap.dell.com	
	E-mail:support.ap.dell.com/contactus	
	General Support	13DELL-133355
Austria International Access Code: **900** Country Code: **43** City Code: **1**	Website: **support.euro.dell.com**	
	E-mail: tech_support_central_europe@dell.com	
	Home/Small Business Sales	0820 240 530 00
	Home/Small Business Fax	0820 240 530 49
	Home/Small Business Customer Care	0820 240 530 14
	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	Support for XPS	0820 240 530 81

City Code: **1**		
	Home/Small Business Support for all other Dell computers	0820 240 530
	Preferred Accounts/Corporate Support	0820 240 530 17
	Switchboard	0820 240 530 00
Bahamas	Website: www.dell.com.bs	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-874-3038
Barbados	Website: www.dell.com/bb	
	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-534-3142
Belgium (Brussels) International Access Code: **00** Country Code: **32** City Code: **2**	Website: **support.euro.dell.com**	
	Technical Support for XPS	02 481 92 96
	Technical Support for all other Dell computers	02 481 92 88
	Technical Support Fax	02 481 92 95
	Customer Care	02 713 15
	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
Bermuda	Website: www.dell.com/bm	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free 1-877-890-07754
Bolivia	Website: www.dell.com/bo	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-10-0238
Brazil International Access Code: **00** Country Code: **55** City Code: **51**	Website: **www.dell.com/br**	
	E-mail: BRmailto:la-techsupport@dell.com	
	Customer Support and Tech Support	0800 90 3355
	Technical Support Fax	51 2104 5470
	Customer Care Fax	51 2104 5480
	Sales	0800 722 3498
British Virgin Islands	General Support	toll-free: 1-866-278-6820

Brunei Country Code: **673**	Technical Support (Penang , Malaysia)	604 633 4966
	Customer Care (Penang , Malaysia)	604 633
	Transaction Sales (Penang , Malaysia)	604 633 4955
Canada (North York , Ontario) International Access Code: **011**	Online Order Status: **www.dell.ca/ostatus**	
	AutoTech (automated Hardware and Warranty)	toll-free: 1-800-247-9362
	Customer Service (Home Sales/Small Business)	toll-free: 1-800-847-4096
	Customer Service (med./large business, government)	toll-free: 1-800-326-9463
	Customer Service (printer, projectors, televisions, handhelds, digital jukebox, and wireless)	toll-free: 1-800-847-4096
	Hardware Warranty Support (Home Sales/Small Business)	toll-free:1-800-906-3355
	Hardware Warranty Support (med./large bus., government)	toll-free: 1-800-387-5757
	Hardware Warrantu Support (printers,projectors, televisions, handhelds,digital jukebox, and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
Cayman Islands	E-mail: la-techsupport@dell.com	
Technical Support	1-877-261-0242	
Chile (Santiago) Country Code: **56** City Code: **2**	Website: www.dell.com/cl	
	E-mail: la-techsupport@dell.com	
	Sales and Customer Support	toll-free: 1230-020-4823
	Technical Support (CTC)	toll-free: 800730222
	Technical Support (ENTEL)	toll-free: 1230-020-3762
	Technical Support website: **support.dell.com.cn**	
	Technical Support E-mail: cn_support@dell.com	
	Customer Care E-mail: customer_cn@dell.com	
	Technical Support Fax	592 818 1350
	Technical Support (Dimension and Inspiron)	toll-free: 800 858 2969
	Technical Support (OptiPlexT, LatitudeT, and Dell PrecisionT)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960

	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Technical Support (printers)	toll-free: 800 858 2311
China (Xiamen)	Customer Care	toll-free: 800 858 2060
Country Code: **86**	Customer Care Fax	592 818 1308
City Code: **592**	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055
	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628
	Large Corporate Accounts North	toll-free: 800 858 2999
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	Website: www.dell.com/cl	
	E-mail: la-techsupport@dell.com	
	Technical Support	1-800-915 -5704
Costa Rica	Website: www.dell.com/cr	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll free: 800-012-0232
Czech Republic (Prague)	Website: **support.euro.dell.com**	
	E-mail: czech_dell@dell.com	
International Access Code: **00**	Technical Support	22537 2727
	Customer Care	22537 2707
Country Code: **420**	Fax	22537 2714
	Technical Fax	22537 2728

	Technical Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen) International Access Code: **00** Country Code: **45**	Website: **support.euro.dell.com**	
	Technical Support for XPS	7010 0074
	Technical Support for all other Dell computers	7023 0182
	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Dominica	Website: www.dell.com/dm	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6821
Dominican Republic	Website: www.dell.com/do	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll free: 1-888-156-1834 or toll free: 1-888-156-1584
Ecuador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	General Support (calling from Quito)	toll-free: 999-119 - 877-655-3355
	General Support (calling from Guayaquil)	toll-free: 1800-999-119 -877-655-3355
El Salvador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	Technical Support (Telephonica)	toll free: 8006170

Finland (Helsinki) International Access Code: **990** Country Code: **358** City Code: **9**	Website: **support.euro.dell.com**	
	E-mail: fi_support@dell.com	
	Technical Support	0207 533 555
	Customer Care	0207 533 538
	Switchboard	0207 533 533
	Sales under 500 employees	0207 533 540
	Fax	0207 533 530
	Sales over 500 employees	0207 533 533
	Fax	0207 533 530
France (Paris) (Montpellier) International Access Code: **00** Country Code: **33** City Codes: **(1) (4)**	Website: **support.euro.dell.com**	
	Home and Small Business	
	Technical Support for XPS	0825 387 129
	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00

	Fax	01 55 94 71 01
Germany (Frankfurt) International Access Code: **00** Country Code: **49** City Code: **69**	Website: **support.euro.dell.com**	
	E-mail: tech_support_central_europe@dell.com	
	Technical Support for XPS	069 9792 7222
	Technical Support for all other Dell computers	069 9792-7200
	Home/Small Business Customer Care	0180-5-224400
	Global Segment Customer Care	069 9792-7320
	Preferred Accounts Customer Care	069 9792-7320
	Large Accounts Customer Care	069 9792-7320
	Public Accounts Customer Care	069 9792-7320
	Switchboard	069 9792-7000
Greece International Access Code: **00** Country Code: **30**	Website: **support.euro.dell.com**	
	Technical Support	00800-44 14 95 18
	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
Grenada	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
Guatemala	E-mail: la-techsupport@dell.com	
	General Support	1-800-999-0136
Guyana	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-270-4609

	General Support	toll-free: 1 877 270 4609
Hong Kong International Access Code: **001** Country Code: **852**	Website: **support.ap.dell.com**	
	Technical Support E-mail: HK_support@Dell.com	
	Technical Support (Dimension and Inspiron)	00852-2969 3188
	Technical Support (OptiPlex, Latitude, and Dell Precision)	00852-2969 3191
	Technical Support (servers and storage)	00852-2969 3196
	Technical Support (projectors, PDAs, switches, routers, and so on)	00852-3416 0906
	Customer Care	00852-3416 0910
	Large Corporate Accounts	00852-3416 0907
	Global Customer Programs	00852-3416 0908
	Medium Business Division	00852-3416 0912
	Home and Small Business Division	00852-2969 3105
India	E-mail: india_support_desktop@dell.com india_support_notebook@dell.com india_support_Server@dell.com	
	Technical Support	1600 33 8045 and 1600 44 8046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8046
	Website: **support.euro.dell.com**	
	E-mail: dell_direct_support@dell.com	
	Sales	
	Ireland Sales	01 204 4444
	Dell Outlet	1850 200 778
	Online Ordering HelpDesk	1850 200 778
	Customer Care	
	Home User Customer Care	01 204 4014

	Home User Customer Care	01 204 4014
Ireland (Cherrywood) International Access Code: **00** Country Code: **353** City Code: **1**	Small Business Customer Care	01 204 4014
	Corporate Customer Care	1850 200 982
	Technical Support	
	Technical Support for XPS	1850 200 722
	Technical Support for all other Dell computers	1850 543 543
	General	
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care (dail within U.K. only)	0870 907 4499
	U.K. Sales (dial within U.K. only)	0870 907 4000
	Website: **support.euro.dell.com**	
	Home and Small Business	
Italy (Milan) International Access Code: **00** Country Code: **39** City Code: **02**	Technical Support	02 577 826 90
	Customer Care	02 696 821 14
	Fax	02 696 821 13
	Switchboard	02 696 821 12
	Corporate	
	Technical Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
	E-mail: la-techsupport@dell.com	

Jamaica	Technical Support (dial from within Jamaica only)	toll free: 1-800-326-6061 or toll free: 1-800-975-1646
Japan (Kawasaki) International Access Code: **001** Country Code: **81** City Code: **44**	Website: **support.jp.dell.com**	
	Technical Support (servers)	toll-free: 0120-198-498
	Technical Support outside of Japan (servers)	81-44-556-4162
	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free:0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (PDAs, projectors, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (PDAs, projectors, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Status Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-5963
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
Korea (Seoul) International Access Code: **001** Country Code: **82**	E-mail: Krsupport@dell.com	
	Support	toll-free: 080-200-3800
	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
	Sales	toll-free: 080-200-3600

City Code: **2**	Fax	2194-6202
	Switchboard	2194-6000
Latin America	Customer Technical Support (Austin , Texas , U.S.A.)	512 728-4093
	Customer Service (Austin , Texas , U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin , Texas , U.S.A.)	512 728-3883
	Sales (Austin , Texas , U.S.A.)	512 728-4397
SalesFax (Austin , Texas , U.S.A.)	512 728-4600 or 512 728-3772	
Luxembourg International Access Code: **00** Country Code: **352**	Website: **support.euro.dell.com**	
	Support	342 08 08 075
	Home/Small Business Sales	+32 (0)2 713 15 96
	Corporate Sales	26 25 77 81
	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
Macao Country Code: **853**	Technical Support	toll-free: 0800 105
	Customer Service (Xiamen , China)	34 160 910
Transaction Sales (Xiamen , China)	29 693 115	
Malaysia (Penang) International Access Code: **00** Country Code: **60** City Code: **4**	Website: **support.ap.dell.com**	
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 880 193
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 881 306
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 881 386
	Customer C are	toll-free: 1 800 881 306 (option 6)
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213
	E-mail: la-techsupport@dell.com	

	Technical Support (TelMex)	toll-free: 1-866-563-4425
Mexico International Access Code: **00** Country Code: **52**	Sales	50-81-8800 or 01-800-888-3355
	Customer Service	001-877-384-8979 or 001-877-269-3383
	Main	50-81-8800 or 01-800-888-3355
Montserrat	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	E-mail: la-techsupport@dell.com	
	General Support	001-800-882-1519
Netherlands (Amsterdam) International Access Code: **00** Country Code: **31** City Code: **20**	Website: **support.euro.dell.com**	
	Technical Support for ~~Inspiron~~ XPS ~~computers only~~	020 674 45 94
	Technical Support for all other Dell computers	020 674 45 00
	Technical Support Fax	020 674 47 66
	Home/Small Business Customer Care	020 674 42 00
	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand International Access Code: **00** Country Code: **64**	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
	General Support	0800 441 567

Nicaragua	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 001-800-220-1378
Norway (Lysaker) International Access Code: **00** Country Code: **47**	Website: **support.euro.dell.com**	
	Technical Support for XPS	815 35 043
	Technical Support for all other Dell products	671 16882
	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-800-507-1385
	Technical Support (CLARACOM)	toll-free: 1-800-633-4097
Peru	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 0800-50-869
Poland (Warsaw) International Access Code: **011** Country Code: **48** City Code: **22**	Website: **support.euro.dell.com**	
	E-mail: pl_support_tech@dell.com	
	Customer Service Phone	57 95 700
	Customer Care	57 95 999
	Sales	57 95 999
	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal	Website: **support.euro.dell.com**	
	Technical Support	707200149

International Access Code: **00**	Customer Care	800 300 413
Country Code: **351**	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
Puerto Rico	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-390-4695
St. Kitts and Nevis	Website: www.dell.com/kn	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-540-3355
St. Lucia	Website: www.dell.com/lc	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-464-4352
St. Vincent and the Grenadines	Website: www.dell.com/vc	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-866-464-4353
	NOTE: The phone numbers in this section should be called from within Singapore or Malaysia only.	
	Website: **support.ap.dell.com**	
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
Singapore (Singapore)	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
International Access Code: **005**	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
Country Code: **65**	Customer Care	toll-free: 1800 394 7430 (option 6)
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419
	Website: **support.euro.dell.com**	
	E-mail: czech_dell@dell.com	
Slovakia (Prague)	Technical Support	02 5441 5727
International Access Code: **00**	Customer Care	420 22537 2707
Country Code: **421**	Fax	02 5441 8328

	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 7585
South Africa (Johannesburg) International Access Code: **09/091** Country Code: **27** City Code: **11**	Website: **support.euro.dell.com**	
	E-mail: dell_za_support@dell.com	
	Gold Queue	011 709 7713
	Technical Support	011 709 7710
	Customer Care	011 709 7707
	Sales	011 709 7700
	Fax	011 706 0495
	Switchboard	011 709 7700
Southeast Asian and Pacific Countries	Technical Support, Customer Service, and Sales (Penang , Malaysia)	604 633 4810
Spain (Madrid) International Access Code: **00** Country Code: **34** City Code: **91**	Website: **support.euro.dell.com**	
	Home and Small Business	
	Technical Support	902 100 130
	Customer Care	902 118 540
	Sales	902 118 541
	Switchboard	902 118 541
	Fax	902 118 539
	Corporate	
	Technical Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83
Sweden (Upplands Vasby) International Access Code: **00** Country Code: **46** City Code: **8**	Website: **support.euro.dell.com**	
	Technical Support for XPS	0771 340 340
	Technical Support for all other Dell products	08 590 05 199
	Relational Customer Care	08 590 05 642
	Home/Small Business Customer Care	08 587 70 527
	Employee Purchase Program (EPP) Support	020 140 14 44
	Technical Support Fax	08 590 05 594

	Technical Support Fax	08 590 05 594
	Sales	08 590 05 185
Switzerland (Geneva) International Access Code: **00** Country Code: **41** City Code: **22**	Website: **support.euro.dell.com**	
	E-mail: Tech_support_central_Europe@dell.com	
	Technical Support for XPS	0848 33 88 57
	Technical Support (Home and Small Business) for all other Dell products	0844 811 411
	Technical Support (Corporate)	0844 822 844
	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
Taiwan International Access Code: **002** Country Code: **886**	Website: **support.ap.dell.com**	
	E-mail: ap_support@dell.com	
	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 00801 86 1011
	Technical Support (servers and storage)	toll-free: 00801 60 1256
	Customer Care	toll-free: 00801 60 1250 (option 5)
	Transaction Sales	toll-free: 00801 65 1228
	Corporate Sales	toll-free: 00801 651 227
Thailand International Access Code: **001** Country Code: **66**	Website: **support.ap.dell.com**	
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
	Customer Care	toll-free: 1800 006 007 (option 7)
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006
Trinidad/Tobago	Website: www.dell.com/tt	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-888-799-5908
	Website: www.dell.com/tc	

Turks and Caicos Islands	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-441-4735
U.K. (Bracknell) International Access Code: **00** Country Code: **44** City Code: **1344**	Website: **support.euro.dell.com**	
	E-mail: dell_direct_support@dell.com	
	Customer Care website: **support.euro.dell.com/uk/en/ECare/Form/Home.asp**	
	Sales	
	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	Customer Care	
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500-5000 employees) Customer Care	0870 906 0010
	Global Accounts Customer Care	01344 373 186
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	Technical Support	
	Technical Support for XPS (Sasi: do we need to change to XPSTM)	0870 366 4180
	Technical Support (Corporate/Preferred Accounts/PAD [1000+ employees])	0870 908 0500
	General	
	Technical Support for all other products	0870 908 0800
	Home and Small Business Fax	0870 907 4006
Uruguay	Website: www.dell.com/tt	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 413-598-2522
	Automated Order-Status Service	toll-free: 1-800-433-9014
	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362

	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free: 1-800-459-7298
	Americas Consumer XPS support	toll-free: 1-800-232-8544
	Consumer (Home and Home office) Support for all other Dell products	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: **www.dellfinancialservices.com**	
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
U.S.A. (Austin , Texas) International Access Code: **011** Country Code: **1**	**Business**	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Support for printers, projectors, PDAs, and MPS players	toll-free: 1-877-459-7298
	Public (government, education, and healthcare)	
	Customer Service and Technical Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355 or toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-Dell™TY (1-877-335-5889)

U.S. Virgin Islands	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 1-877-702-4360
Venezuela	Website: www.dell.com/ve	
	E-mail: la-techsupport@dell.com	
	Technical Support	toll-free: 0800-100-2513

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